

MINUTES OF THE ANNUAL PARISH MEETING OF  
MAPPLEBOROUGH GREEN PARISH COUNCIL  
HELD ON MONDAY, APRIL 4<sup>TH</sup> 2011  
At 8.15pm AT THE VILLAGE HALL

APOLOGIES: G.Ward

PRESENT: Cllrs. M. Green, N. O'Neill Thomas, A. Crichton, C. Rickhard and J. Kerridge

CHAIRMAN: Cllr. A.Crichton

The Chairman welcomed Jeannette Sheehan of Western Power Distribution, formerly Central Networks. Jeannette explained that Central Networks had been taken over by Western Power Distribution on Friday April 1<sup>st</sup> and therefore she had no literature to give out or to leave due to lack of correctly branded items. Jeanette was able to use the toolkit previously received by the Clerk for demonstration purposes. The toolkit was received by all Parish Councils in Central Networks distribution area. The toolkit is an example pack of what maybe needed in the event of an emergency/power cut, as it is never certain how long a power cut is likely to last. The pack included analogue phone/mobile phone charger adapter/torch and batteries/heated hand warmer/foil jacket/battery operated radio. The toolkits are given to those deemed vulnerable for example the elderly, disabled and severely ill, these customers are often given a fleece blanket as part of their pack.

Jeanette was able to demonstrate the hand warmer, explaining that once activated it can be used for up to an hour and can then under simple instruction by deactivated to its original state to be used again when necessary.

Communication aids are crucial for everyone in the event of a powercut, especially those that are indefinite in length. The use of a battery operated or wind up radio is a valuable way of keeping up-to-date with news reports on local stations of the situation. Jeanette also suggested that if the powercut is localised you could use your mobile or analogue phone to contact a relative elsewhere, who has power, to check the internet for updates also.

Central Networks has a Priority Service register for vulnerable clients, who are given a direct number to contact in case of a power cut. They also aim to give at least five days notice before maintenance is carried out where a loss of service is probable. If for any reason this notice is not received clients can make a claim for compensation.

Jeanette suggested that if we or our residents require further information, to contact the Clerk for assistance or call the helpline number 0800 096 3080. Jeanette is available to do presentations at local events or for specific groups.

The Chairman thanked Jeanette for her time and informative presentation.

- Meeting closed at 8.50p.m. -

---

239

Signed .....

23<sup>rd</sup> May 2011